



For immediate release

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Pioneer Valley Federal Credit Union Grows Partnership with Coastal Outsourced Solutions

FAIRHAVEN, MA –May 19, 2020 – Coastal Outsourced Solutions (COS) announces today that Pioneer Valley Federal Credit Union, a Springfield, MA based credit union, extends its service offerings with Collections Outsourcing / Default Loan Servicing.

Pioneer Valley Federal Credit Union, like most credit unions, realizes the risk involved in lending money. By collaborating with Coastal Outsourced Solutions, we will work to reduce their operating costs while lowering delinquency and net charge off rates. Coastal is aware of federal and state debt collection laws and statutes, protecting clients like Pioneer Valley Federal Credit Union from risk.

“We are excited to continue our partnership with Pioneer Valley Federal Credit Union and grow our relationship while servicing their members”, said Jack Sullivan, Director of Sales for Coastal Outsourced Solutions. “Our mission is to help Pioneer Valley FCU continue forward by improving their delinquencies and net charge-offs.”

About Coastal Outsourced Solutions:

Coastal Outsourced Solutions was developed to assist in providing a broad suite of support solutions for financial institutions. Based in New England, our staff takes pride in the many relationships we have established in the industry and can provide high quality service to our clients’ members and customer. Visit us at www.coastaloutsourcedsolutions.com