



For immediate release

Editors: for Further Information, contact:
Leslie Poulin, Sr. Director of Marketing
(508) 979-4707
info@coastaloutsourcedsolutions.com

**Eagle One Federal Credit Union
chooses Coastal Outsourced Solutions
for its Delinquency Management Solutions Provider.**

FAIRHAVEN, MA July 30, 2018 – Coastal Outsourced Solutions (COS) announces today that Eagle One Federal Credit Union, a Claymont, DE based credit union, has selected its default servicing, delinquency management and collections solutions provider.

Coastal Outsourced Solutions offers quality collections and defaulted loan servicing solutions to community banks and credit unions which proves to be beneficial for clients such as Eagle One Federal Credit Union in need of collections solutions geared toward improving loan asset quality, reducing net charge offs and saving operating costs. Our proven collections experience, technology infrastructure, and continual updates to meet changing regulatory requirements will help accommodate the changing needs of Eagle One Federal Credit Union while supporting its compliance efforts.

“Our goal is to help our partner financial institutions improve their business processes while supporting their missions and objectives,” explained Jack Sullivan, Director of Sales for Coastal Outsourced Solutions. “We take pride in the services and solutions we provide to achieve the unique objectives for each of our clients. “We are very excited to partner with Eagle One FCU and we are dedicated to providing them the highest level of member care to support their business philosophy of People Helping People and Member First.”

About Coastal Outsourced Solutions:

A subsidiary (CUSO) of First Citizens’ Federal Credit Union, Coastal Outsourced Solutions was developed to assist in providing a broad suite of support solutions for small and mid-sized financial institutions. Based in New England, our staff takes pride in the many relationships we have established in the industry and can provide high quality service to our clients’ members and customer. Visit us at

www.coastaloutsourcedsolutions.com