



For immediate release

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**Harvard University Employees Credit Union
chooses Coastal Outsourced Solutions
for its Delinquency Management Solutions Provider.**

FAIRHAVEN, MA May 9, 2018 – Coastal Outsourced Solutions (COS) announces today that Harvard University Employees Credit Union, a Cambridge, MA based credit union, has selected its default servicing, delinquency management and collections solutions provider.

Coastal Outsourced Solutions offers quality collections and defaulted loan servicing solutions to community banks and credit unions which proves to be beneficial for customers such as Harvard University Employees Credit Union in need of outsourced solutions geared toward improving loan asset quality, reducing net charge offs and saving operating costs.. Our proven servicing experience, technology infrastructure, and continual updates to meet changing regulatory requirements will help accommodate the expected growth of Harvard University Employees Credit Union while supporting its compliance efforts.

“Our goal is to help our partner financial institutions to streamline processes and support overall market growth,” explained Jack Sullivan, Director of Sales for Coastal Outsourced Solutions. “We take pride in the services and solutions we provide to achieve the unique objectives for each of our clients and we’re very excited to have Harvard University Employees Credit Union as part of this journey.”

About Coastal Outsourced Solutions:

A subsidiary of First Citizens’ Federal Credit Union, Coastal Outsourced Solutions was developed to assist in providing a broad suite of support solutions for small and mid-sized financial institutions. Based in New England, our staff takes pride in the many relationships we have established in the industry and can provide high quality service to our clients’ members and customer. Visit us at www.coastaloutsourcedsolutions.com